

SUSTAINABILITY REPORT 2023-2024

Royalton
Bavaro

AUTOGRAPH
COLLECTION®
ALL-INCLUSIVE
RESORTS



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EXECUTIVE SUMMARY

Royalton Bavaro, An Autograph Collection All-Inclusive Resorts, have demonstrated improvements in activity performance and environmental aspects.

Over the years, hotels have demonstrated a commitment to continuous improvement, which is evident in the results of multiple areas. All this thanks to the efforts made to generate and maintain high standards in processes related to pollution prevention, environmental protection, care for biodiversity, respect for human rights, as well as promoting and supporting the local community in all possible ways.

Royalton Resorts hotels aim to make a positive and lasting difference in the lives of people, the environment, and the community. With the support of stars, crew and members of society, the property works hard to protect, respect and promote knowledge of **Dominican Republic**'s cultural heritage and customs.



CORPORATE SUSTAINABILITY POLICY

At Blue Diamond Resorts, we are committed to developing sustainable practices that minimize our environmental impact, promote the well-being of our communities, and ensure the protection of natural resources for future generations. Our corporate sustainability policy aligns with the highest industry standards, continually seeking to improve our operations in favor of the environment and local communities at each destination where we are present, responsibly and in accordance with the following principles:

- Reduce CO2 emissions by implementing innovative technologies and practices to reduce our carbon footprint across all operations. This includes optimizing energy consumption, reducing waste, and using renewable energy sources.
- Ensure compliance with applicable environmental legislation and regulations in the different countries where our hotels are located.
- Protect and conserve local flora and fauna in the destinations where we operate.
- Promote responsible tourism and collaborate with environmental conservation organizations through activities such as beach clean-ups, mangrove cleaning, and wildlife protection (where applicable).
- Minimize solid waste generation, prioritizing reuse and recycling. We promote waste management practices at all our properties to reduce environmental impact.
- Implement awareness campaigns to ensure resource care through staff training in sustainable practices, fostering an organizational culture aware of the environmental and social impact of our actions.
- Preserve national and cultural identity by respecting traditions, strengthening a sense of national pride, and sharing its value externally.
- Respect the local community by fostering a close relationship to integrate support and improvement actions as much as possible.
- Maintain a proactive approach of continuous improvement in identifying new opportunities that strengthen our positive impact on responsible practices.
- Encourage stakeholder involvement, including hosts, guests, suppliers, and service providers, to participate in our sustainability initiatives by providing them with information and tools to actively contribute to reducing their impact.

Blue Diamond Resorts recognizes its responsibility in preserving the environment and the well-being of communities. This policy reflects our long-term commitment to operating ethically and sustainably, ensuring that our activities benefit all stakeholders, including our employees, guests, partners, and future generations.

SUSTAINABILITY POLICY POLÍTICA DE SUSTENTABILIDAD



THE CODE POLICY

At Blue Diamond Resorts (BDR) we are committed to preventing the Commercial Sexual Exploitation of Children and Adolescents (CSEC) in all the activities in which the organization is developed, declaring zero tolerance for any act of commercial sexual exploitation with minors based on applicable international and national laws.

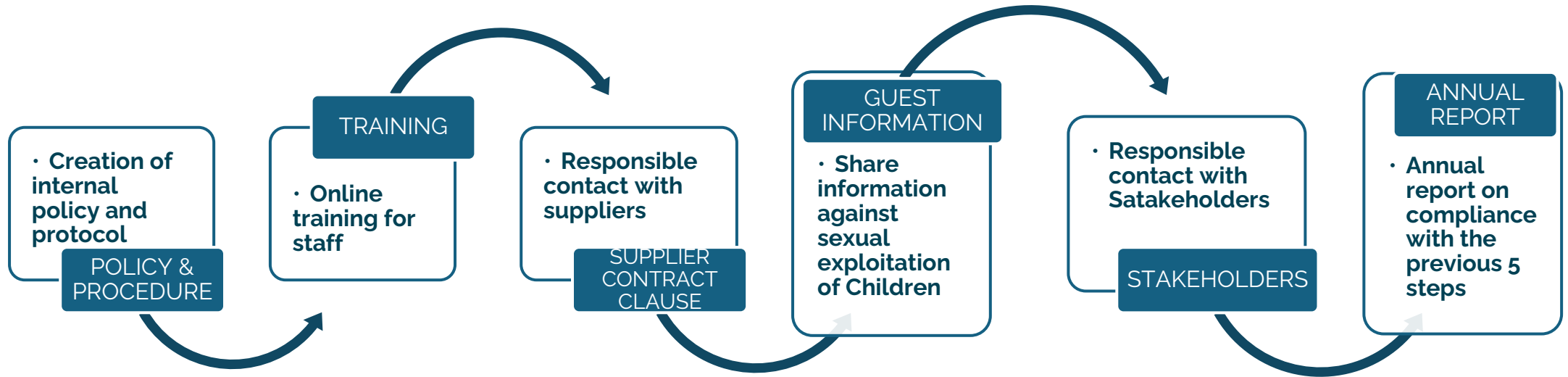
We promote the prevention of Commercial Sexual Exploitation of children and adolescents, safeguarding their integrity and dignity, through the sense of responsibility and commitment of all our hosts, partners, suppliers and guests, as part of our ethical standards and internal business management.



THE CODE CRITERIA

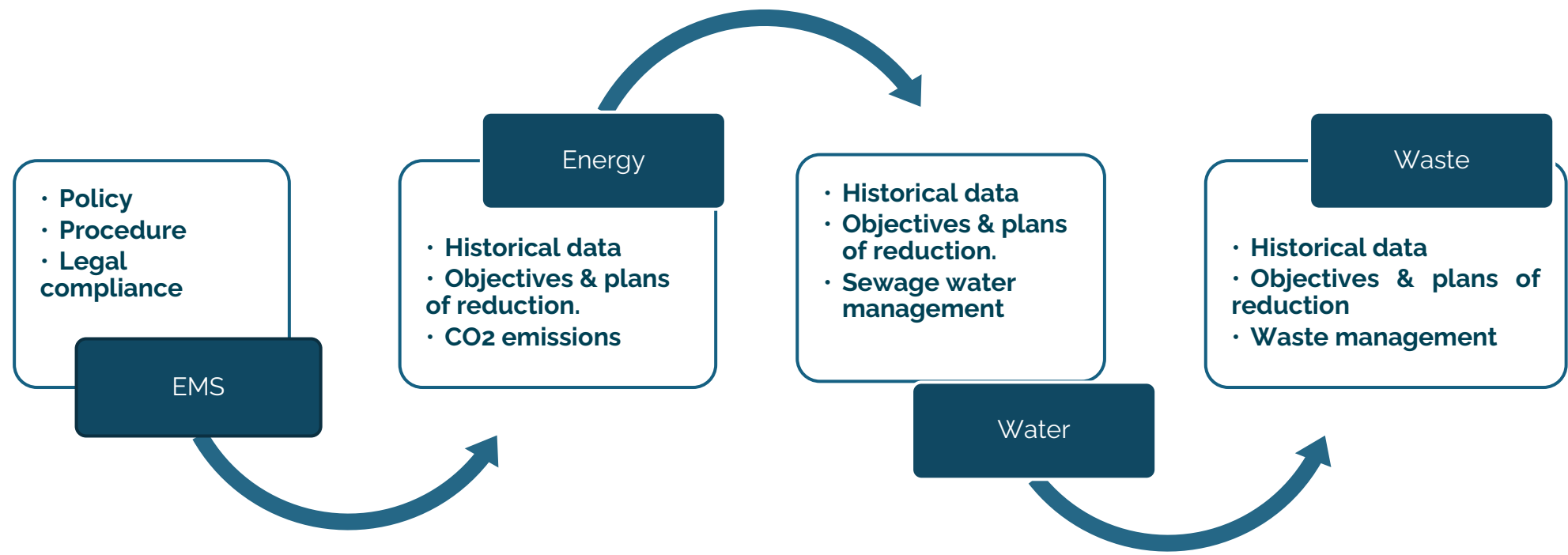
Code (short for The Code of Conduct for the Protection of Children from Sexual Exploitation in Travel and Tourism), is represented around the globe by local organizations who provide support to the travel and tourism industry to implement the six criteria of *The Code* voluntarily. The goal is to guarantee that every minor who stays in any hotel of the chain is safe.

This program seeks to attract responsible clients, sharing a policy of zero tolerance in cases of child sexual exploitation.



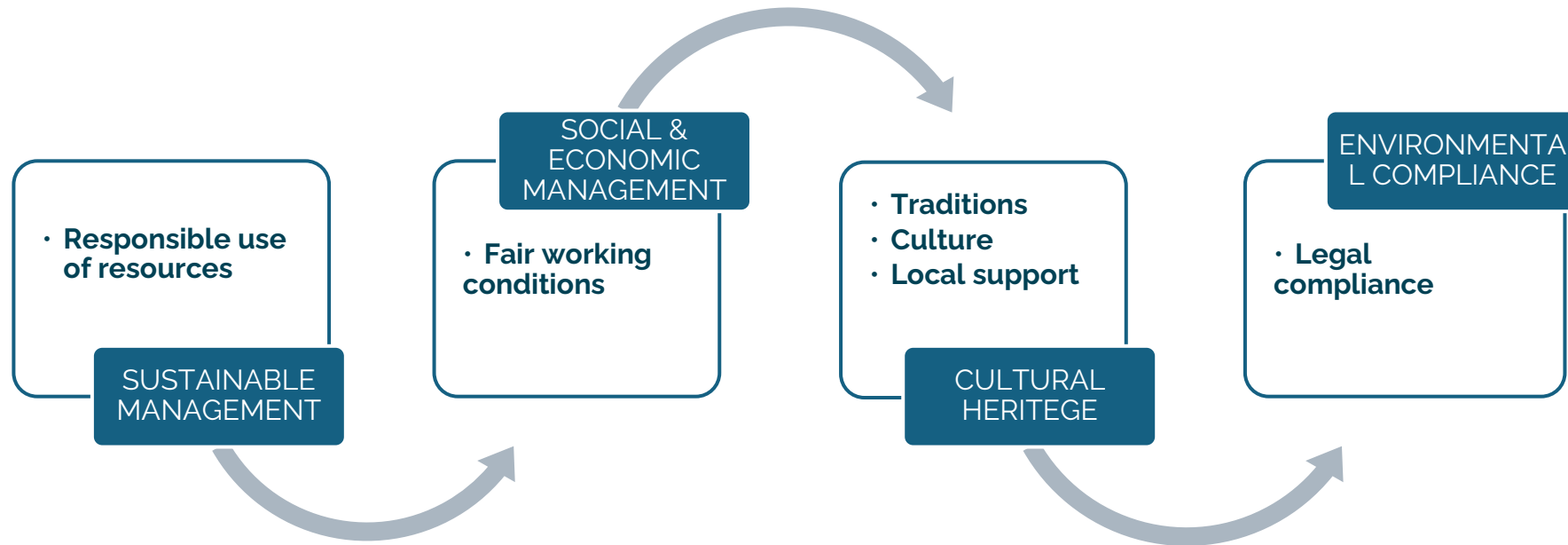
TRAVELIFE CRITERIA

Initiative dedicated to the promotion of sustainable practices in the tourism sector through evaluation, verification and communication the achievements and performance in areas like human rights, labour, community engagement and environmental impacts, with the objective of create a sustainable commitment to the organization. Identified as a leading initiative in training, management and certification for tourism companies that are in the path of sustainability endorsed by the Global Sustainable Tourism Council (GSTC).



GREEN GLOBE CRITERIA

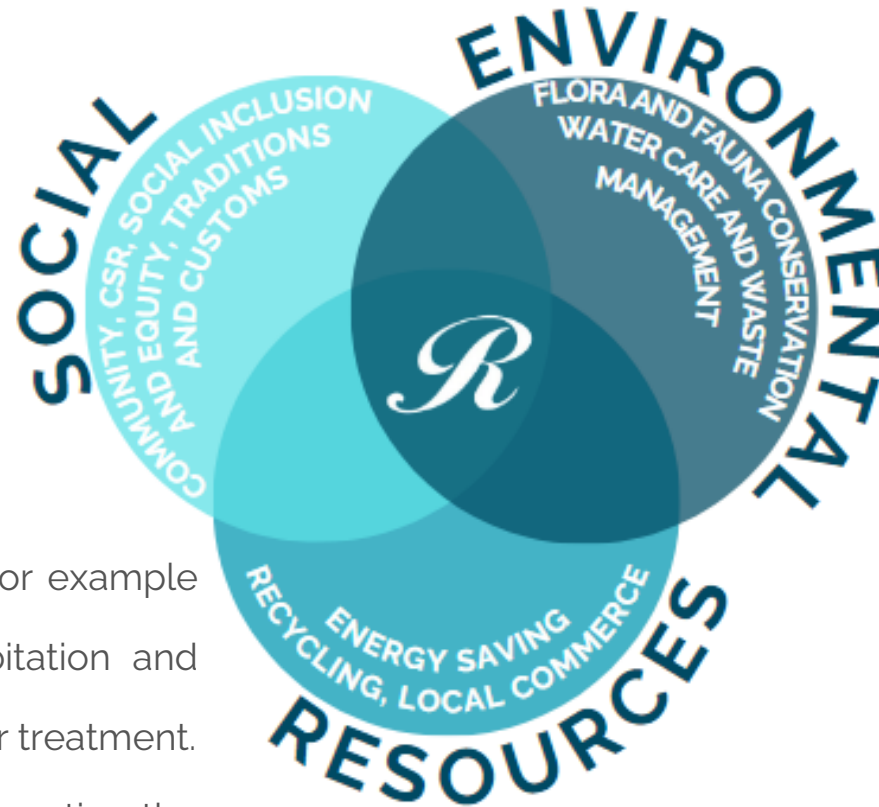
The Green Globe certification is a structured assessment of the sustainability performance of travel and tourism businesses and their supply chain partners. The Green Globe Standard, Includes 44 core criteria supported by over 380 compliance indicators. The most important criterias cover information about: sustainability management, legal compliance, customer satisfaction, accuracy of promotional material, local support, design and construction, health and safety, disaster management and emergency response, community development, code of behavior, resources conserving, water and energy care, responsible food consumption, respect for biodiversity, ecosystems, and landscape, etc.



CERTIFICATIONS



SUSTAINABLE MANAGEMENT



Objectives:

- Protect and respect human rights, for example by preventing discrimination, exploitation and harassment, as well as promoting fair treatment.
- Protect children, for example by preventing the exploitation or abuse of children and reporting any suspected incidents.

Objective:

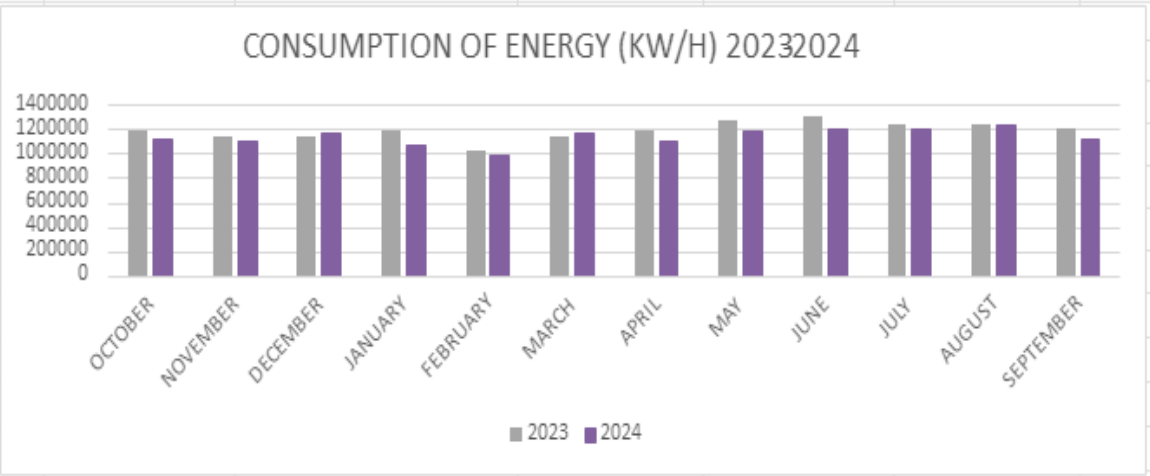
- Protect and support biodiversity, e.g. by reducing pollution, protecting nature and wildlife.)

Objectives:

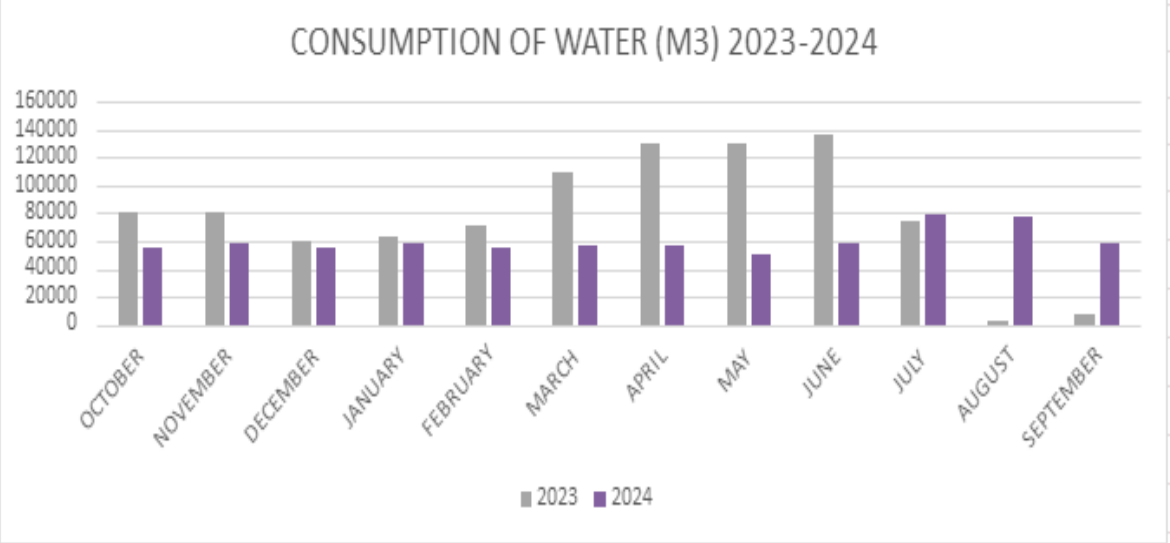
- Reduce carbon footprint for water/energy, waste and food waste
- Increase 1% of PET/plastic, can, cardboard and paper for recycling compared to 2024
- Reduce the consumption of single-use plastics
- Reduce water consumption by 1%.
- Reduce energy consumption by 1%.
- Reduce gas consumption by 1%.

RESOURCE MANAGEMENT 2023 - 2024

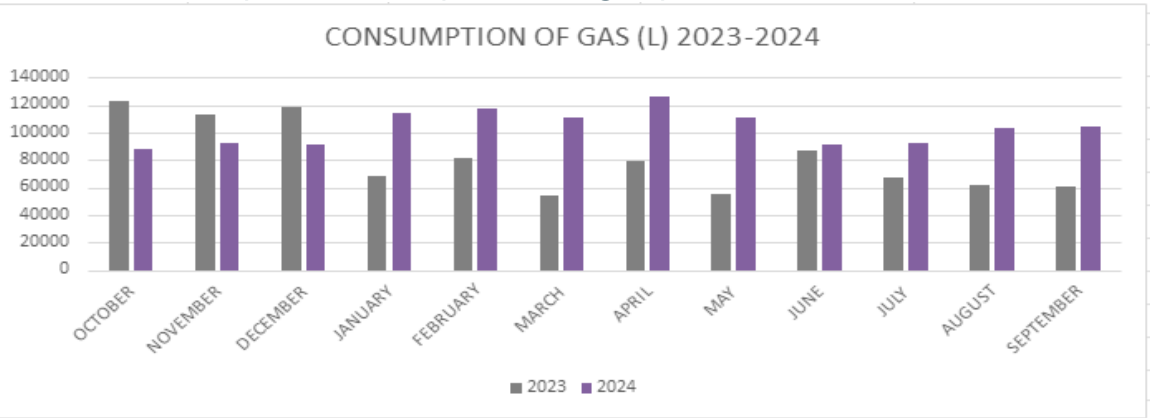
Electricity consumption comparison graph



Water consumption comparative graph



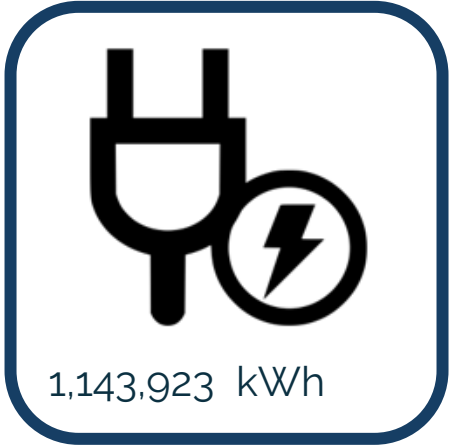
Gas consumption comparison graph



"The graphs of water, energy and gas consumption show an increase in these resources during the year 2023. This increase is due to the fact that the hotel has just opened its doors, which has generated a greater initial use of these resources. Currently, we do not have enough data to compare the reduction in energy consumption, since the operating period is still too short to establish definitive trends."

RESOURCE MANAGEMENT

ELECTRICITY



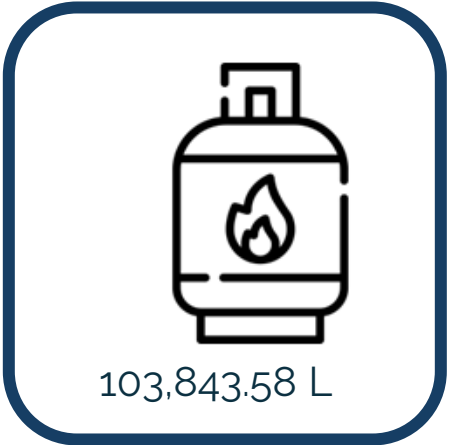
523,917 kg CO₂e

WATER



27,528 kg CO₂e

GAS



161,693.8 kg CO₂e

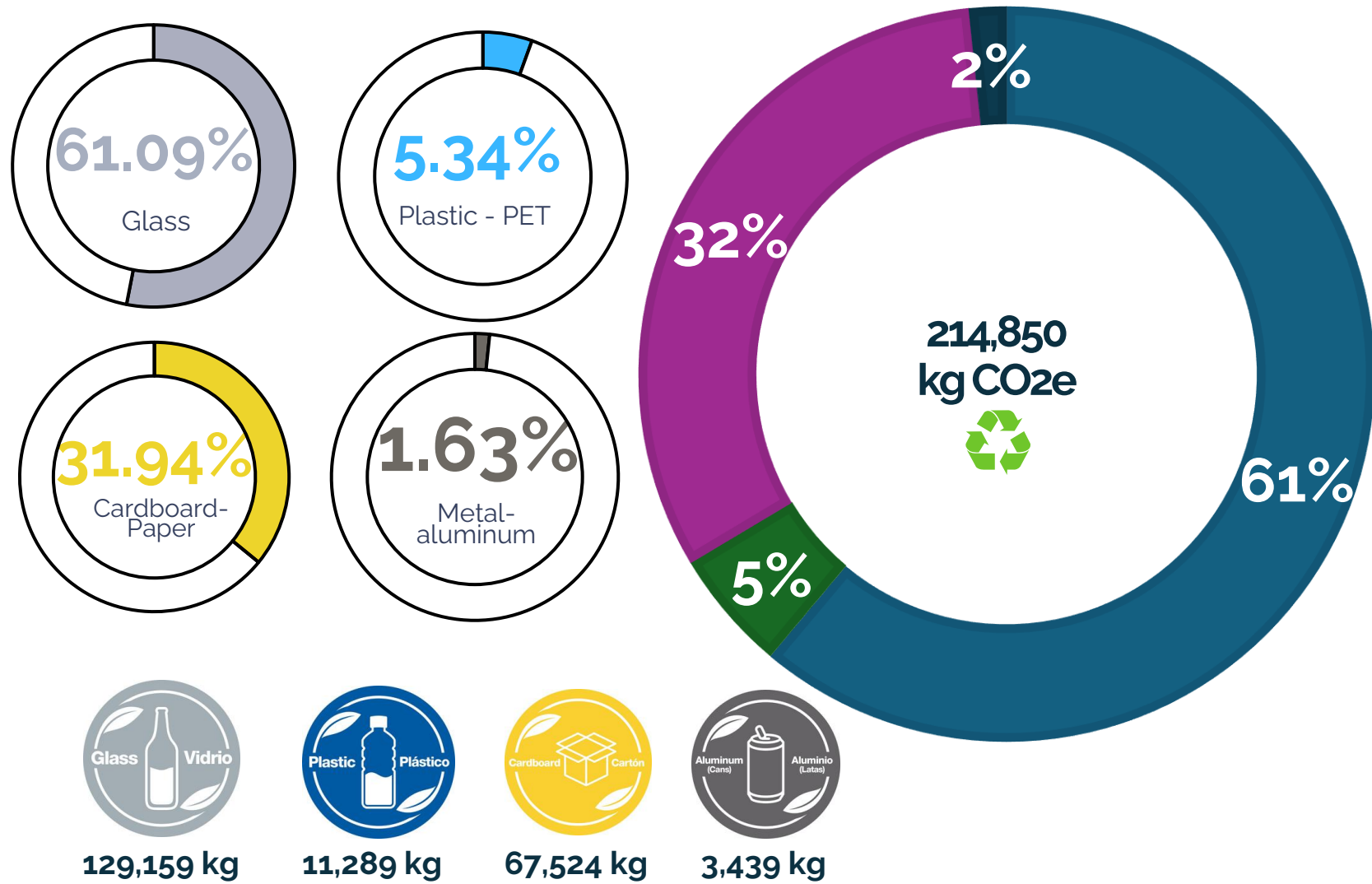
DIESEL



0 kg CO₂e

RSC CARBON FOOTPRINT
Kg CO₂e

ANNUAL WASTE RECYCLING PERCENTAGE 2023-2024

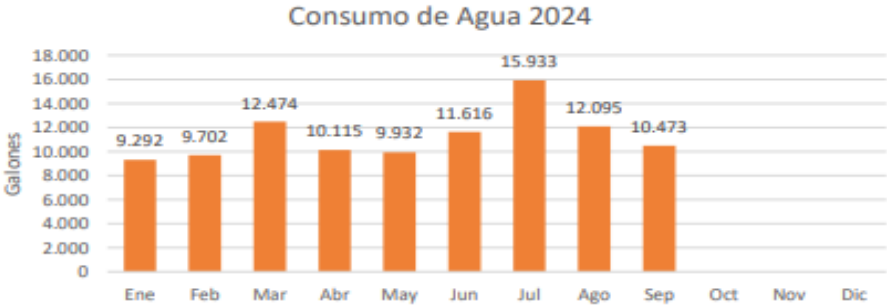


At **Royalton Bavaro**, we are committed to the correct classification of solid waste to facilitate its recovery and recycling. To maximize the effectiveness of our program, it is essential that our hosts are well trained in integrated waste management, ensuring that the message of sustainability reaches guests and suppliers.

Among our strategies to reduce waste generation, we highlight the preference for buying products in bulk rather than individual packaging. For example, we buy beer in kegs and prepare soft drinks with syrups and carbonators.

VERO WATER PROGRAM

Location	Model	Serial	Consumo Acumulado (Galones)	Consumo Diario (Galones)	Consumo SEPTIEMBRE 2024 (Galones)	Consumo Diario SEPTIEMBRE. 2024 (Galones)
Selections Buffet #1	Vero +2	80587	80.717	32	584	23
Selections Buffet #2	Vero +2	81031	68.595	29	369	15
Social Bar	Vero +4	476005	13.011	5	277	11
Water Park	Vero +2	81040	18.827	8	632	25
Italian Rest.	Vero +3	81317 + Filter Box 15643	27.266	11	485	19
Mexican Rest.	Vero +1	80811 + Filter Box 15643	34.862	15	338	14
Under The Sea	Vero +1	80918 + Filter Box 15624	21.296	9	142	6
Comedor Empleados	Vero +4	486471	48.699	26	1.465	59
Lobby Bar Splash	Vero +1Torr	80918	6.519	20	346	14
Hunter Steakhouse	Vero +2	81038	58.695	24	453	18
Marche Buffet	Vero +2	71512	93.620	38	2.760	110
Marche Buffet	Vero +3	81038 + Filter Box 15625	96.219	39	1.219	49
Grazie Trattoria	Vero +3	80905 + Filter Box 15646	76.432	31	0	0
Dorado Steak House	Vero +3	80894	52.278	21	124	5
Splash Pool - (Deep Pool Bar)	Vero +4	477566	38.473	18	530	21
Bubbles Pools - (Diamond Beach Bar)	Vero +4	477567	25.485	11	749	30
Lobby Bar Punta Cana	Vero +2	579676	1.613	5	0	0
TOTAL			762.607	340	10.473	419



FELICITACIONES!!
Han ahorrado:



5.765,3 K
Botellas de plástico
de 500 mL



At **Royalton Bavaro**, we are dedicated to sustainable development, which is why we have adopted Vero Water as an environmentally friendly alternative to single-use plastic bottles. Vero systems have prevented pollution of oceans, rivers and landfills by avoiding more than 100 million single-use plastic bottles.

CARBON FOOTPRINT REDUCTION

ENVIRONMENT IMPACT

We have saved trees from being cut

1,166.8



Barrels of oil Not used to produce new plastics

26,560.3



Kilowatts Saved

601,995.5 kWh



Cubic meters of space saved in the landfill

461.5 m3



Liters of uncontaminated and saved water

3,469,802.6 L



Cubic meters of gas pollutants not emitted to the atmosphere

226,054.4 m3



WE ARE COMMITTED TO KEEPING OUR PLANET GREEN AND OUR OCEANS CLEAN



WE ARE COMMITTED TO KEEPING OUR PLANET GREEN AND OUR OCEANS CLEAN



2023

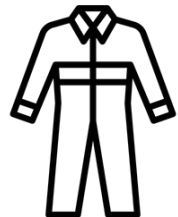
**+ 700 kg of
waste**

2024

**+ 1100 kg of
waste**

We are an organization committed to sustainability and the conservation of our planet. In 2022, through our internal "Beach Cleanups" program, we collected more than 700 kg of waste and microplastics that were polluting the environment. In 2024, we doubled our efforts and managed to recover more than 1,044 kg, marking significant progress in preserving our clean beaches.

SOCIAL



+ 400 KG UNIFORMS



+ 1000 TOYS



+ 400 PERSONAL
HYGIENE PRODUCTS



0 KG BOTTLE
CAP



+ 500 L&F



+ 1000 FOOD
PRODUCTS



+ 800 SCHOOL
SUPPLIES



+2000 CLOTHES

SOCIAL



SOCIAL



ACTIVITIES

	ACTIVITY	OBJETIVE
SUSTENTABILITY	Beach and mangrove cleanups	Conserve and maintain the natural resources of beaches and mangroves
	Internal audits	Validate compliance with the sustainability management system implemented in the hotel
	Operational practices	Teach hosts how to apply good environmental practices in their work areas
	Training	Make known among the hosts the agreements established in the sustainable management plan
SOCIAL	Donations	Participate in the pro-humanitarian cause in which associations or non-profit organizations are constituted
	THE CODE Training	Train hosts capable of preventing the commercial sexual exploitation of children in their work areas



WE HAVE A MEDICAL SERVICE THAT PROVIDES ASSISTANCE TO OUR COLLABORATORS

THROUGH CSR WE INCORPORATE DIFFERENT FOUNDATIONS THAT SEEK THE WELL-BEING AND PROSPERITY OF OUR LOCAL COMMUNITY

WE PROMOTE ENERGY EFFICIENCY AND WATER SAVING IN THE HOTEL, THROUGH THE IMPLEMENTATION OF ENERGY-SAVING SYSTEMS



WE HAVE A STRAW POLICY IN WHICH WE DO NOT PROVIDE STRAWS TO AVOID SINGLE-USE PLASTIC AND PROTECT MARINE LIFE AS WELL AS THE OCEAN



WE HAVE A GENDER EQUALITY POLICY WHERE BOTH MEN AND WOMEN ARE GIVEN EQUAL OPPORTUNITIES

WE OFFER OUR EMPLOYEES JOB OPPORTUNITIES AND TRAINING THAT ALLOW THEIR DEVELOPMENT



THROUGH THE CODE POLICY WE PROMOTE THE ERADICATION OF CHILD AND FORCED LABOUR WITH OUR SUPPLIERS

WE HAVE A SUSTAINABLE PURCHASING POLICY WHERE WE SEEK TO ENSURE THAT PURCHASES ARE MADE UNDER THE CONCEPT OF ZERO KM AND WE HOLD SUPPLIERS RESPONSIBLE FOR THEIR WASTE

WE CARRY OUT BEACH AND MANGROVE CLEANUPS TO PROTECT THE ECOSYSTEM



INCORPORATION INTO THE LABOUR MARKET FOR PEOPLE LIVING IN THE MOST REMOTE COMMUNITIES



WE HAVE RESPECTFUL AND COLLABORATIVE WORK ENVIRONMENTS THAT PROMOTE THE COMMITMENT AND MOTIVATION OF OUR EMPLOYEES



WE CARRY OUT REFORESTATION ACTIVITIES FOR THE CARE AND CONSERVATION OF FLORA AND FAUNA



THROUGH THE CODE POLICY, WE ACT AS A WATCHDOG TO ERADICATE CHILD SEXUAL EXPLOITATION



WE ENSURE THE PROPER MANAGEMENT OF WASTE AND SEEK THE ELIMINATION OF NON-RECYCLABLE SINGLE-USE PLASTIC



WE PROMOTE ELIMINATION, REDUCTION, RECYCLING IN SUPPLIER PACKAGING AND PACKAGING



VISION 2025

Royalton Bavaro, has big plans for the coming years, focused on meeting new challenges and fulfilling its mission to promote sustainable tourism. The hotel will concentrate its efforts in key areas where it can generate the greatest impact: creating opportunities for youth and children, rescuing local culture and contributing to the preservation of the environment through continuous environmental improvement.

As part of its specific objectives, the organisation is committed to maintaining and strengthening its sustainable tourism initiatives. This includes adhering to the Code of Conduct against the sexual exploitation of children and adolescents in the tourism industry, hotel certification with the Travelife environmental label, Good Travel Scan and many more.

