

# SUSTAINABILITY REPORT 2021-2022

*Royalton*  
CHIC Cancun

VIVA LA EXPERIENCIA  
**ALL-IN LUXURY®**





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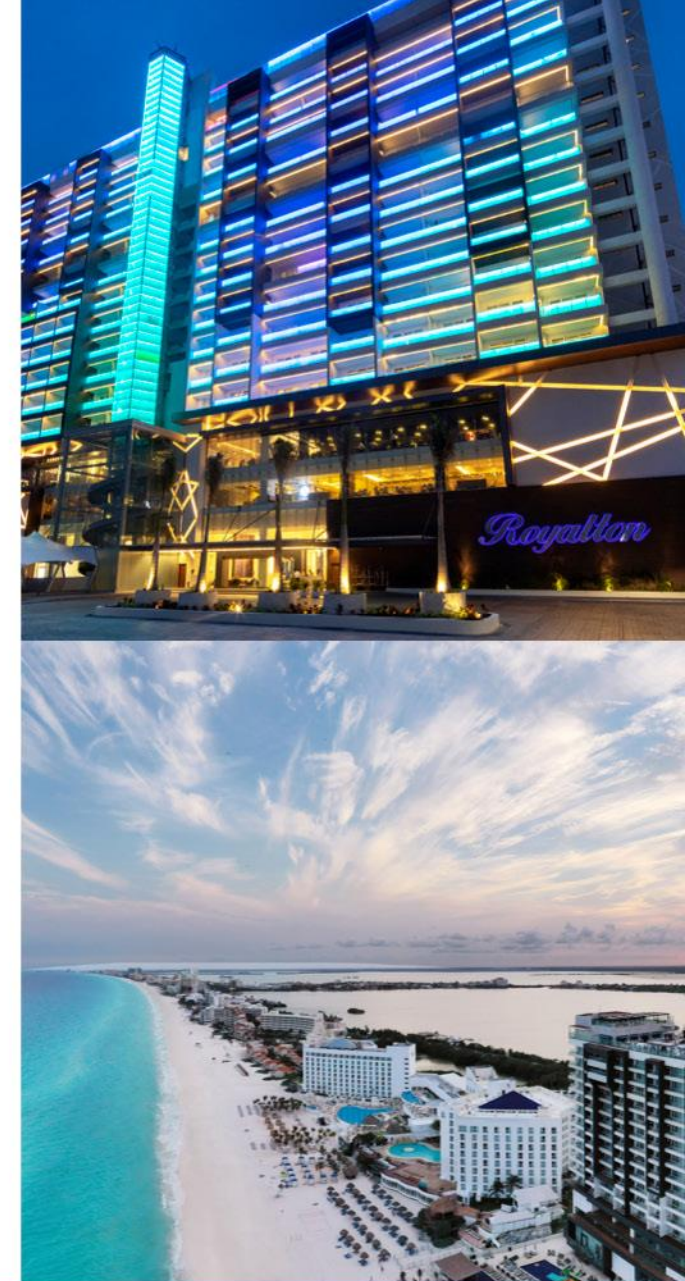


# EXECUTIVE SUMMARY

**Royalton CHIC Cancún An Autograph Collection All-Inclusive Resort - Adults Only** offers exceptional service, stylish architecture, incredible food, and premium cocktails for a luxurious adults-only escape. Spend your days lounging on the stunning private white-sand beach next to breathtaking clear blue waters, and your nights celebrating under the stars at the exclusive Level 18 – Rooftop Cabana Lounge.

Being aware of how important the environment is to our business; we contribute to building a sustainable future. Following our Sustainability Management Plan, we focus on managing all resources in a way that responds all economic, social and aesthetic needs, while respecting cultural integrity, essential ecological processes, biodiversity and life support systems.

At **Royalton CHIC Cancún An Autograph Collection All-Inclusive Resort - Adults Only** we are working on continuous improvement in the development of programs designed to minimize the environmental impacts generated by our activities, products and services.





# CORPORATE SUSTAINABILITY POLICY

At Blue Diamond Resorts (BDR) we are committed to Sustainable Development through the operation of the different Hotels that are part of the chain, in each of the destinations where it is present, in a responsible manner and in accordance with the following principles:

- Ensure compliance with applicable environmental legislation and regulations in the different countries where the Hotels are located.
- Respect and conserve the environment through the implementation of best environmental practices and protection of the local flora and fauna.
- Work on the correct management of waste and final disposal through recycling and reuse.
- Promote conservation activities such as: beach cleanings, mangrove cleanings and protection of wildlife (where applicable).
- Implement awareness campaigns to guarantee the care of resources through staff training.
- Preserve national and cultural identity through respect for traditions, strengthening the sense of national pride and sharing its value abroad.
- Respect the local community by fostering an approach to integrate support and improvement actions as far as possible.
- Work continuously to improve BDR's internal management and sustainable initiatives to improve its environmental performance.
- Promote the involvement of the stakeholders such as: employees, guests, suppliers and suppliers in BDR's sustainable culture, communicating the best practices implemented.

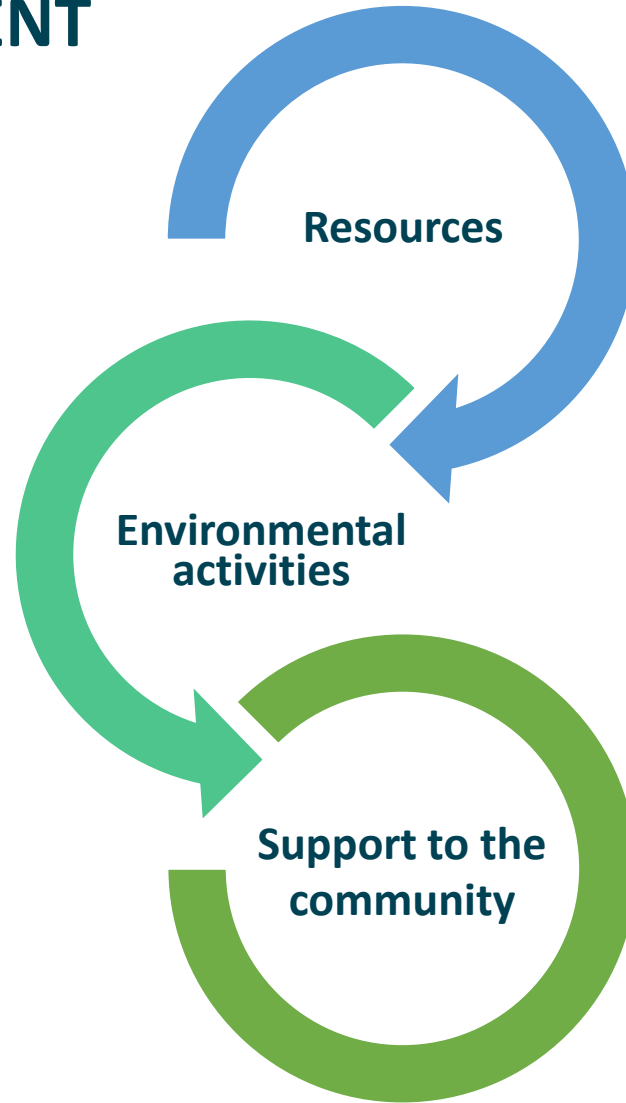
At BDR we are aware that the creation and strengthening of a sustainable culture implies a process of evolutionary improvement, so the commitment acquired is long-term.

## SUSTAINABILITY POLICY POLÍTICA DE SUSTENTABILIDAD



# SUSTAINABLE MANAGEMENT

Raise awareness through environmental education activities to employees, customers and suppliers.

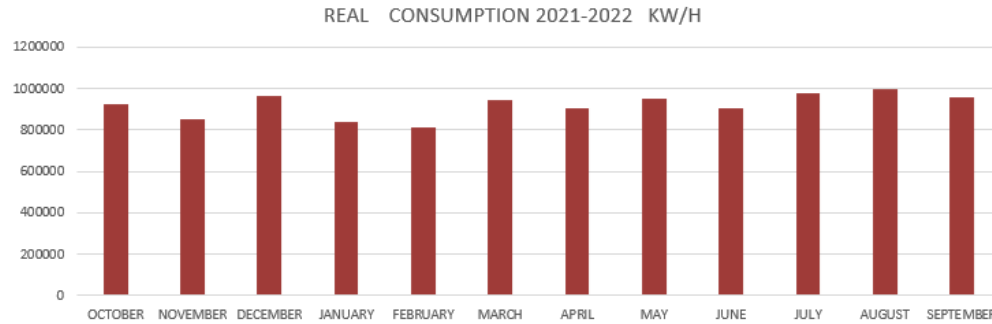


Make responsible use of natural resources, applying the principles of Sustainability (Environmental, Social and Economic).

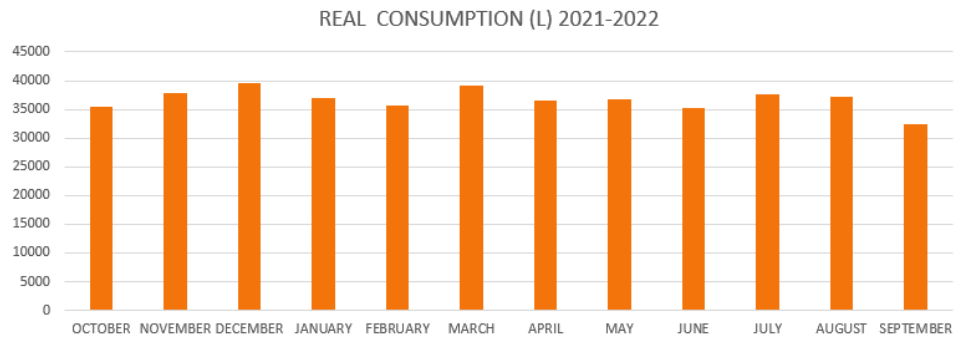
Improve the quality of life of the local community, through donations to different foundations and NGOs.

# RESOURCES MANAGEMENT

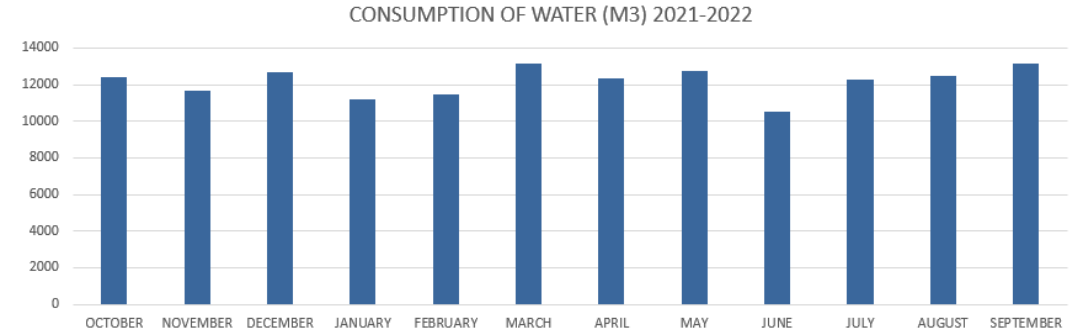
## Electricity consumption



## Gas consumption



## Water consumption



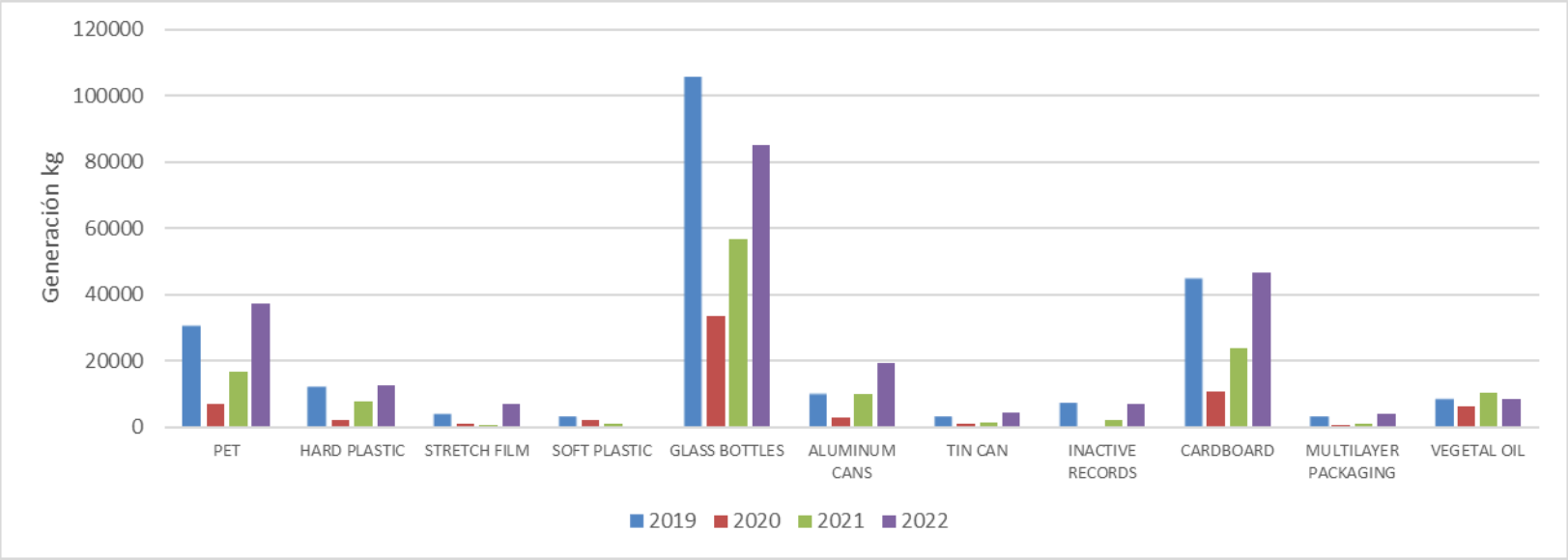
## How do we reduce our consumption?

- By complying with a sustainable purchasing policy that prioritizes efficient equipment and products.
- Generating a sustainable culture through training and allusive activities.
- Implementing sustainable processes such as campaigns and programs.
- Avoiding indiscriminate use of natural resources by complying with the good environmental practices defined by the organization.

# WASTE MANAGEMENT

At Royalton CHIC Cancún An Autograph Collection All-Inclusive Resort - Adults Only we focus daily on the correct classification of solid waste, facilitating the recovery and use of recyclable waste. Because of the generation of this waste, it is important to ensure that hosts are trained in comprehensive waste management, so that the message can have a reach between guests and suppliers.

Among the strategies implemented to reduce the generation of this waste is the preference to purchase bulk products instead of individual presentations. For example, beer is purchased in barrel form and soft drinks are prepared with syrups and gasifiers, also drinking water is obtained using Vero Water purification systems with the aim of reducing the consumption of plastic bottles.



# ACTIVITIES

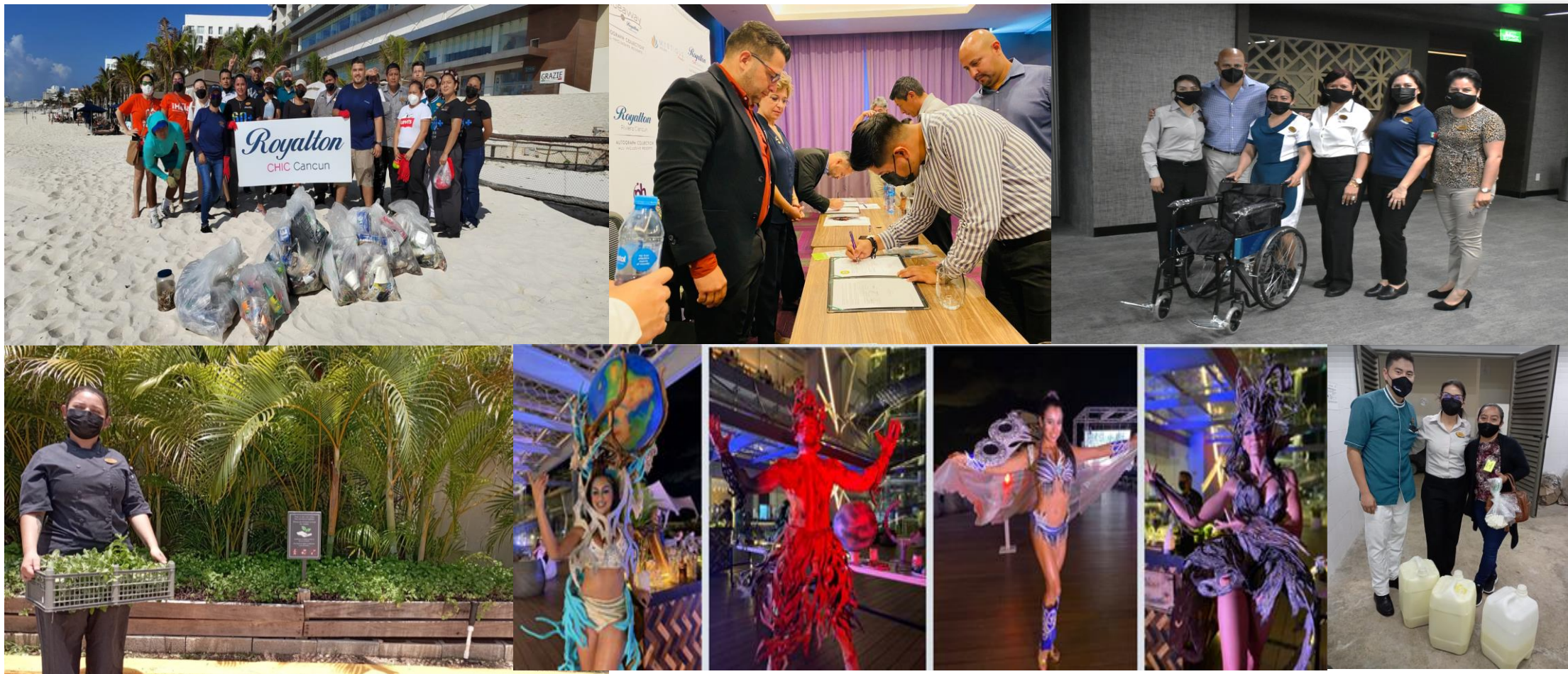
SUSTAINABILITY

SOCIAL

ACTIVITY	OBJECTIVE	RESULTS
Beach cleaning	Conserve and maintain the natural resources present in the beach and mangrove.	It reduces the amount of waste on the beach and mangrove, in addition to improving the aesthetics of the areas.
Internal audits	Validate compliance with the sustainability management system implemented in the property.	Host performance is improved, as well as identifying areas of opportunity in infrastructure and operation.
Operational practices	Teach hosts how to apply good environmental practices in their work area.	Incidents, errors or omissions in the operation are reduced.
Training	Make known among the hosts the agreements established in the management plan for sustainability.	Hosts can understand and participate in the sustainability management that applies to the property.
Donations	Participate in the pro-humanitarian cause in which associations or non-profit organizations are constituted.	We participate in the donation of plastic lids to help children with cancer, and we deliver <i>lost &amp; found</i> to foundations that receive people in street situations.
THE CODE	Train hosts capable of preventing commercial sexual exploitation of children from their work areas.	Hosts know the protocol of care and know how to identify the warning signs to act correctly in these situations.



# At Royalton we care!





## OBJECTIVE 2023

**VISION:** To be leaders in responsible tourism, promoting rational knowledge and integration of social, economic and environmental processes for a socioeconomic development in harmony with the environment, to achieve a better quality of life.

**MISSION:** To be a model of sustainable tourism development, continuously offering a quality product and service, to carry out the demand for experience of our customers, through promoting social and environmental responsibility, generating development opportunities for employees.



*Royalton*  
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